

energy update

August 2017



229 Highway 51 • P.O. Box 715 • Postville, IA 52162-0715
Telephone: (563) 864-7611 • **FAX:** (563) 864-7820 • **E-mail:** acrec@acrec.coop
• **Website:** acrec.com

Thank you and safety reminder

The storms that came through our service area on July 19 left behind severe damage in Allamakee, Clayton, Fayette and Winneshiek counties. ACEC is grateful for the assistance we received from both Butler County REC and East-Central Iowa REC with helping to restore power to our members. In the wake of this severe weather, we remind you to treat all downed or hanging power lines as if they are energized and dangerous. Keep children and pets away from fallen electric lines. If you are driving and come upon a downed power line, stay in your vehicle, warn others to stay away, and contact emergency personnel or the electric utility company. For more electrical safety tips visit SafeElectricity.org

New statement style

As you review your enclosed August bill for electricity used in the month of July, you will notice a new bill style. This new style was designed to provide you with more information regarding your energy consumption in an easier-to-read format. The back of this Energy Update is a key on how to read your new monthly statement.

In addition to the new format, your bill includes the comparative kWh usage per day, the average monthly temperature and average cost per day for the current billing month, the prior month and the same month the previous year. If you are a member with multiple service locations, the new bill style breaks out each service location with a description of the location and the energy use for each. There is also a graph included that provides a visual of your electric usage.

This is a good time for you to review the phone information we have on file. Please verify that the phone numbers listed in section four are your current home and mobile numbers. If there are any changes, please notify us through an email to acrec@acrec.coop or by phone 888-788-1551. We appreciate you taking the time to keep our records current.

Continued on back...




See back for a key on how to read your new monthly statement.

How to read your new monthly statement

Allamakee-Clayton Electric Cooperative is utilizing a new bill format that is easier to read and draws your attention to key billing information. Follow the numbers for a guide to the new format.

- 1 ACEC contact information.
- 2 Total amount due upon receipt of this bill.
- 3 Amount due after the due date or if paying with direct pay, bank draft amount and draft date.
- 4 Your home and mobile phone numbers.
- 5 Service information including Account #, Service Location #, address and dates.
- 6 Service description.
- 7 Substation where your power is delivered from.
- 8 Activity Since Last Bill; includes previous balance, payments, and any adjustments.
- 9 Message about status of your account; if delinquent, a reminder notice and disconnect date is included.
- 10 Monthly kWh usage information with graph.
- 11 Average daily use, temperature, and cost comparison information.
- 12 Current Bill Information with meter readings and charges.
- 13 Billing Date, Due Date, and Amount Due summary.
- 14 Information or message pertaining to you and your cooperative.



Allamakee-Clayton Electric Cooperative, Inc.
Your Touchstone Energy® Cooperative

Office Hours:
7:30 am - 4:00 pm M-F

229 Hwy 51 - PO Box 715
Postville, IA 52162-0715
Ph. 563-864-7611 or 888-788-1551

ACEC MEMBER
123 ANYWHERE STREET
ANYWHERE IA 99999



MAKE ADDRESS OR PHONE # CHANGES ON RETURN STUB.

Billing Date	Service Location #	Account #
08/05/17	9999-XX	9999999999


RECARÉ INCLUDED

STATEMENT IS PAYABLE UPON RECEIPT	
Due Date	08/25/17
Amount Due	\$363.36

\$368.70 Due After 08/25/17

We accept:  

HOME PHONE: (999) 999-9999
MOBILE PHONE: (999) 880-9998



Please return this portion with your payment. **THANK YOU.** Online bill pay is available at www.acrec.com

Account #	Service Location #	Service Address	Service From	To	Days
999999999	9999-XX	123 ANYWHERE STREET	07/01/17	08/01/17	31

NAME: ACEC MEMBER SERV DESC: DAIRY FARM SUB: HAR - HARPERS FERRY

Activity Since Last Bill	\$ Amount	CURRENT BILL INFORMATION							
		Meter Service	Rate	Meter #	Meter Readings		Multiplier	kWh Usage	Demand KW
PREVIOUS BALANCE	265.00				Current	Previous			
PAYMENTS REC'D 07/24	-150.00								
LATE PAY CHARGE	1.73								
BALANCE FORWARD	116.73								
		MAIN 1 PHASE	A	999999999	1971	971	1	1000	
		HEAT/COOLING DF	G	999999998	82000	81500	1	500	
		BASIC SERVICE CHARGE							36.50
		KWH CHARGE - METER #999999999				1000 KWH AT .13000			130.00
		POWER COST ADJUSTMENT				1000 KWH AT .00070			0.70
		METER TOTAL							167.20
		BASIC SERVICE CHARGE							5.00
		KWH CHARGE - METER #999999998				500 KWH AT .12000			60.00
		POWER COST ADJUSTMENT				500 KWH AT .00020			-0.10
		METER TOTAL							64.90
		SECURITY LIGHT(S) - QTY = 1							8.00
		RECARÉ PLEDGE							2.00
		EVERGREEN POWER - 2 BLOCK(S)							2.00
		LOCAL OPTION TAX							2.42
		TOTAL CURRENT BILL							246.52
		PRIOR BALANCE							116.73

Visit acrec.com for a detailed description of terms listed in this section.

Billing Date	Amount Due
08/05/17	\$363.36
Due Date	08/25/17
Pay This Amount After 08/25/17	
	\$368.70

Comparisons	Avg kWh Per Day	Avg Temp	Avg Cost Per Day
Current Month	48	65	\$7.95
Prior Month	42	61	\$7.35
One Year Ago	52	69	\$7.80

Retain this copy for your records.

See back side of statement for ACEC service and contact information.



PO Box 715
Postville, IA 52162
Ph. (563) 864-7611

Additional information is located on the back of your bill, including how to contact us, payment options, online account access, what to do when the power goes out, ACEC FirstCall, and Skyways division internet services.