



## HOW IT WORKS

FirstCall clients wear a pendant either around their neck or on their wrist. If the help button on the pendant or machine is pressed, the Call Response Center operator will communicate through the base machine. If assistance is needed, the operator will call the emergency contacts listed or will request immediate emergency services.

## SERVICE TERRITORY

FirstCall services are available to ACEC members AND non-members within our service territory



## CALL CENTER

Trained Emergency Responders are available 24/7/365\*



**Feel safe in your home**



**Improve your independence**



**Access help immediately**

## Contact Us



**888-788-1551**



[firstcall@acrec.coop](mailto:firstcall@acrec.coop)



[www.acrec.com/first-call](http://www.acrec.com/first-call)



229 Hwy 51  
Postville, IA 52162

\*responders not located at ACEC



# FirstCall Emergency Response System

# Home-Based Devices

Devices communicate via cell phone towers

- Emergency call is placed by either pressing the "HELP/EMERGENCY" button on the base unit or the button on the pendant.
- Lanyard or wrist pendant option
- Up to a 600-foot range from the base unit.

## MXD-LTE



## ESSENCE

# Pricing

Essence  
MXD-LTE  
My Connect

All devices  
**\$39.00**

per month, plus tax\*

Installation fee plus 3 months of service cost due at the time of installation, for a total first payment of \$173.64.

No contract  
No cancellation fee\*\*

\*Direct deposit is required  
\*\*Outside of the initial three month period.



# NEW!

## Mobile Device

Communicates over a cellular network\*



## MYCONNECT

- Emergency call is placed by pushing the button on the pendant
- Can go anywhere
- GPS location services
- Water resistant pendant
- Chimes when device is lost



\*Uses AT&T or Verizon towers